

Away from Iowa for an extended period?

Guest membership is a valuable benefit!!!!

Members traveling long-term, any covered dependents attending college out of state, or covered family members living apart are eligible to become a guest member any time they are outside the Wellmark Health Plan Network area for at least 90 days. Not all services covered under your medical benefits are covered under Guest Membership.

To receive covered services under the Guest Membership program, you must Before you leave the Wellmark Health Plan Network area, call the Customer Service number on your ID card to set up a guest membership.

We have made it more convenient to receive Out-of-Network (Tier 3) medical care while you are on a valid guest membership by removing the requirement to come back to the state of Iowa for your care.

With a valid guest membership and receiving service(s) from a Participating Provider you will receive the benefits at the "In-Network" Tier 2 benefit level.

If you are interested in setting up a guest membership or would like more information regarding which services are covered und the Guest Membership program, call the Customer Service phone number on our ID card before you or your dependent leaves the state.